***Use case scenario***

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| Use case name | Online store System |
| Actors | Customer/sales staff |
| Stakeholders | Customers/sales staff/employee |
| Description | This system allows consumers to directly buy goods or services from a seller over the Internet using a web browser or a mobile app. |
| Scenario | 1. Customer enter login information  2. System display product menu  3. Customer add items to shopping cart  4. System display message indicate the item added to shopping cart  5. Customer proceed to checkout  6. System ask user provide shipping and billing information  7. Customer provide shipping and billing information  8. System confirm the shipping information, process the order and ship out the items  9. Customer receive the items |
| Successful completion | Step 1 – Choose the right ecommerce platform  Step 2 – Don't neglect mobile users  Step 3 – Make an amazing first impression  Step 4 – Why photos matter  Step 5 – Improve your site's navigation  Step 6 – Have a unique idea |
| precondition | Customer wants to buy products |